



EFFICIENCY & SAFETY FOR THE PRODUCTION OF DIETARY FOODS

Standardisation of HR processes

Dr. Schär decided to go acquire a new and central Time & Attendance system in 2014. This was followed by a market research with an extensive evaluation of available solutions. Since all „Dr. Schär countries“ were meant to work with the new solution, a special focus was placed on the internationality of the suppliers and the localisation of the solutions. It was not just about the support of the respective national languages for the users in the foreign branches, but also about displaying legal and tariff regulations in the different countries.

With this claim Dr. Schär inevitably came in

contact with ISGUS and quickly agreed that the qualities and strengths of the ZEUS® solution could be assessed best by trialling it over a period of time. As there was a need for Access Control in Klagenfurt, the trial operation was extended by the integrated solution ZEUS® Access Control. On the software side ZEUS® was installed within the computer centre at Dr. Schär headquarters in idyllic Burgstall near Merano / South Tirol, the configuration of complex working time laws and regulations in Austria was carried out by ISGUS in Villingen-Schwenningen.

Software extension worldwide

Within twelve months the locations in Saragossa (Spain), Warrington (UK) and the two major production sites in Germany in Dreihausen and Apolda were equipped with ZEUS®, with the cooperation of the local ISGUS branch offices and sales & service partners. As „Dr. Schär think tank“ the representative and highly modern new company centre was opened in May 2017. With 65 ISGUS access readers on the inside and outside doors ZEUS® is also used there. The „old building“ in Burgstall, where gluten-free flour and bread are produced, was also equipped with the ZEUS® Access Control system and with 30 additional terminals of the IT 4100 series. Recently the two American production sites in Lyndhurst and Swedesboro (New Jersey) have been equipped with ZEUS®. „The cooperation with ISGUS is very good and we felt like we were in good hands throughout every stage of this project“, summarises Daniel Windmann.

Cooperation at eye level

„The internationality of ISGUS was the decisive factor for us, in order to ensure the local systems in terms of installation, commissioning and maintenance, and the fact that with ISGUS we have found a supplier, which offers everything from one single source - hardware, software and above all the necessary advice and support on the implementation“, added Christian Franzelin, IT Director at Dr. Schär.



CHALLENGE

Dr Schärz wanted to be able to view all data for all countries via a single access point and for this data to follow the same logic everywhere. At the same time, the division of the system into different clients should ensure that colleagues in the branches can only view their own employees.

INDUSTRY

Food manufacturer
International company
Approx. 1,500 employees
Turnover in 2022 was 440 million euros

SOLUTION

Dr. Schär has found in ISGUS a supplier, which offers everything from one single source – hardware, software and above all the necessary advice and support on the implementation.

„For me, it is very advantageous to be able to access and manage the Access Control System centrally for all employees, locations and countries.“

Mr. Daniel Windmann from Dr.Schär

Dr Schär
Innovating special nutrition